



To Our Valued Customers,

Outwater continues to carefully monitor the rapidly evolving COVID-19 situation and will respond to the recommendations and directives as published by the Centers for Disease Control and Prevention (CDC).

Outwater is currently open for business and will continue to receive and ship orders to the best of our ability. The supply and distribution of hardware and home improvement goods has been deemed by the federal and state government to be an essential industry.

To safeguard the health of our employees, our customers, and our communities, while supporting our customers' needs, Outwater has plans in place to help us navigate this health threat safely. This includes:

- We are following local, state, and federal health officials' guidance regarding remote working where possible and limiting onsite staff to just what is essential to carry out shipment of customer orders. We will continue to evaluate ways to keep our employees safe and adhere to best practice guidelines from public health officials.
- Although our buildings and showrooms are closed to visitors, pickup orders will be accommodated at the showroom door. Please place orders in advance of arrival in order to reduce your wait time.

We remain fully operational. Although our response time may be delayed as we adapt to these special circumstances, we will continue to work hard to fill your orders.

Please know that in these times of uncertainty we truly appreciate your business and confidence in Outwater Plastics.

Be well,

Peter Kessler, President

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